



Docket No. 205850US2

IN RE APPLICATION OF: Tetsuro MOTOYAMA, et al.

SERIAL NO: 09/975,938

FILED: October 15, 2001

FOR: METHOD AND SYSTEM OF REMOTE MONITORING AND SUPPORT OF DEVICES, INCLUDING HANDLING EMAIL MESSAGES HAVING MESSAGE TYPES SPECIFIED WITHIN THE E-MAIL MESSAGE

COMMISSIONER FOR PATENTS
ALEXANDRIA, VIRGINIA 22313

SIR:

Transmitted herewith is an amendment in the above-identified application.

- No additional fee is required
- Small entity status of this application under 37 C.F.R. §1.9 and §1.27 is claimed.
- Additional documents filed herewith:

The Fee has been calculated as shown below:

| CLAIMS | CLAIMS REMAINING | | HIGHEST NUMBER PREVIOUSLY PAID | NO. EXTRA CLAIMS | RATE | CALCULATIONS |
|-------------|---------------------|--|---|------------------------|-----------|--------------|
| TOTAL | 13 | MINUS | 20 | 0 | x \$50 = | \$0.00 |
| INDEPENDENT | 4 | MINUS | 4 | 0 | x \$200 = | \$0.00 |
| | | <input type="checkbox"/> MULTIPLE DEPENDENT CLAIMS | | | + \$360 = | \$0.00 |
| | | | | | | \$0.00 |
| | | <input type="checkbox"/> Reduction by 50% for filing by Small Entity | | | | \$0.00 |
| | | <input type="checkbox"/> Recordation of Assignment | | | + \$40 = | \$0.00 |
| | | | | | | TOTAL |
| | | | | | | \$0.00 |

- A check in the amount of \$0.00 is attached.
- Credit card payment form is attached to cover the fees in the amount of \$0.00
- Please charge any additional Fees for the papers being filed herewith and for which no check or credit card payment is enclosed herewith, or credit any overpayment to deposit Account No. 15-0030. A duplicate copy of this sheet is enclosed.
- If these papers are not considered timely filed by the Patent and Trademark Office, then a petition is hereby made under 37 C.F.R. §1.136, and any additional fees required under 37 C.F.R. §1.136 for any necessary extension of time may be charged to Deposit Account No. 15-0030. A duplicate copy of this sheet is enclosed.

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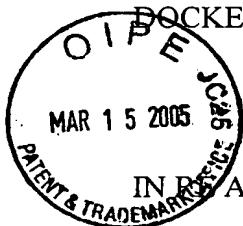
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IN THE UNITED STATES PATENT & TRADEMARK OFFICE

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MESSAGE

: EXAMINER: ENGLAND, DAVID E

: GROUP ART UNIT: 2143

:

AMENDMENT UNDER 37 C.F.R. § 1.111

COMMISSIONER FOR PATENTS
ALEXANDRIA, VIRGINIA 22313

SIR:

In response to the Office Action dated December 21, 2004, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 7 of this paper.